



Work document

Return Merchandise Authorization (RMA) Form

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Fill out this form. For assistance call: 1-800-488-6436 or e-mail c.richard@plusoptix.com

Customer information - Device will be returned to this address!	
Contact name:	
Contact e-mail:	
Contact phone:	
business Address: residential	

Device information - Describe error in detail, attach photos if possible!	
Serial number (S/N):	
Software version:	
Error description:	

Return your device at your expense in its original packaging, when possible, to:

Plusoptix Inc. – Warranty – 2850 Paces Ferry Road – Suite 440 – Atlanta, GA 30339

- Checklist:
- Include a printout of this RMA Form
 - Include a copy of your warranty certificate
 - Include power adapter and rechargeable batteries
 - Don't ship any other auxiliaries
(e.g. power cord , SD-card, USB stick, printer, mouse, keyboard, monitor)

We will return your device after repair to the address you provided above at our expense.

ID	Repair information - To be completed by Plusoptix!		
Date received		Date shipped	
Confirm S/N, SW			
Source of error			
Action taken			